

## Manufacture Discontinued Notice – Refill Machine (RMI19) & Associated Components

We, InkTec, inform our dealers and customers of the discontinuation of Refill Machine(RMI19) effective immediately 1st April 2011, and its Associated Components effective 1st October 2011. No further orders for these products will be accepted on and after their effective date of this notification. This document serves as the formal notification of InkTec's intent to Manufacture Discontinued (MD) the products noted. The MD of these products should not be interpreted as the discontinuation of any InkTec's agreements to support the existing population of the refill units in the field.

Maintenance support services(repair, on/off-line technical support, training, etc.) for all within-warranty units will be guaranteed based per our contract, and all out-of-warranty units will be supported alike until 31st December 2011. We will strive to offer all service options for the existing field population of MD products until they reach their warranty/repair end of life. All channel partners are required to advise end users to factor in spares as part of the Last Time Buy for continued operation.

### Manufacture Discontinued Schedule, Refill Machine (RMI19):

- Initial MD Notification: 31<sup>st</sup> March 2011
- Manufacture Discontinued: 31<sup>st</sup> March 2011
- Warranty/Repair End of Life: 31<sup>st</sup> December 2011

### Manufacture Discontinued Schedule, Associated Components:

- Initial MD Notification: 31<sup>st</sup> March 2011
- Last Time Buy Deadline: 30<sup>th</sup> September 2011
- Manufacture Discontinued: 1<sup>st</sup> October 2011
- Warranty/Repair End of Life: 31<sup>st</sup> December 2011

### Product Replacement:

There is no direct replacement.

Product	Model No.	Replacement Model
Refill Machine	RMI19	No direct replacement
Associated Components	MFI-H001B	No direct replacement
Associated Components	MFI-L001B	No direct replacement
Associated Components	MFI-H002B	No direct replacement
Associated Components	MFI-L001C	No direct replacement
Associated Components	MFI-L001M	No direct replacement
Associated Components	MFI-L001Y	No direct replacement
Associated Components	MFI-H001C	No direct replacement
Associated Components	MFI-H001M	No direct replacement
Associated Components	MFI-H001Y	No direct replacement
Associated Components	MFC-CS001	No direct replacement
Associated Components	RMI19 Service Parts	No direct replacement

We, InkTec, will try as best we can to work with you if you find that any of the MD products may hinder your operations. If you are looking to obtain some technical information, all related manuals with the refill system will be readily provided upon your request such as user, maintenance, and repair manuals. If you have any questions or concerns regarding this letter or would like to inquire about support services, please contact our sales representatives. Thank you for your continued interest in InkTec's leading products and solutions.

Sincerely,

**InkTec Co., Ltd.**

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